Your safety is our top priority.

BETH ISRAEL LAHEY HEALTH
SAFE CARE
PROTECTING OUR PATIENTS

Beth Israel Lahey Health is pleased to introduce BILH Safe Care.

BILH Safe Care combines new processes, standards and technologies to ensure your safety when you visit for routine care, consultations, screenings, procedures, surgeries or any other medical need. Our safety measures meet or exceed guidelines issued by the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health (DPH) for patient safety, workforce safety, personal protective equipment and infection control.

Here are some of the steps we are taking to protect our patients in procedural areas:

Masks for Everyone

Staff are required to wear masks, and patients and visitors are required to wear masks or face coverings at all times. A mask will be provided to anyone who arrives without one.
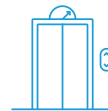
Hand Hygiene

Hand hygiene is the foundation of our safety plan. Staff members will wash their hands before and after they care for patients, and hand hygiene products are readily accessible for everyone to use throughout our facilities.

Safe Separation of Care for COVID-19 Patients

Patients with symptoms or a diagnosis of COVID-19 in the past 21 days who may still require special precautions during their care are directed to either a dedicated site, a location offering specific hours or an area with physical separation where other patients without COVID-19, or other respiratory infections, are not present.

Facility Changes

Our facilities have been carefully adapted to support physical distancing and safe pedestrian traffic flow.

Staff Precautions

Before every shift, staff must complete a form confirming they don't have any of 12 symptoms associated with COVID-19. Any staff with symptoms cannot return until evaluated and fully recovered.

Testing Prior to Surgery

All patients having surgery or certain procedures are tested for COVID-19 approximately 48-72 hours prior to their procedure.

Enhanced Cleaning and Disinfection

We've enhanced our high cleaning standards and increased the frequency of cleaning. We use disinfectants approved for removing coronaviruses to clean and disinfect exam rooms, high-touch areas and common spaces.

Three-Point Symptom Check

We check with every patient three times before any medical appointment to confirm they are not experiencing symptoms of COVID-19.

For more information, visit **bilh.org/safecare.**

Beth Israel Lahey Health