

BILH Recovery Signage Directory

June 10, 2020



Beth Israel Lahey Health

COVID-19 Recovery Signage

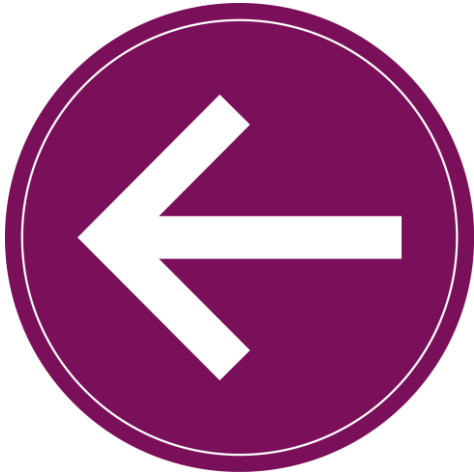
Local Organization Contacts for Ordering



Beth Israel Lahey Health

Please contact the following team member for inquiries about ordering signs for your local organization

Organization	Contact Name	Contact Email	Special Instructions, notes
Anna Jaques	Dave Fowler	Dfowler@ajh.org	
Beverly/AGH/Bayridge	Eric Bourke	Eric.A.Bourke@Lahey.org	
Bayridge	Eric Bourke	Eric.A.Bourke@Lahey.org	
BIDMC	Andi Berger	aberger@bidmc.harvard.edu	
BID-Milton	Bob McCrystal	Robert_McCrystal@bidmilton.org	
BID-Needham	Kristel Boardman	kboardma@bidneedham.org	
BID-Plymouth	Chris Smalley	csmalley@bidplymouth.org	
LHMC/Peabody	Mary Leach	Mary.Leach@Lahey.org	
Lahey Outpatient Center, Danvers	Eric Bourke	Eric.A.Bourke@Lahey.org	
Mount Auburn Hospital	Rebecca Maki	rmaki@mah.harvard.edu	Rebecca produces the signs
Mount Auburn Hospital	Mark Letzeisen, Director of Engineering	mletzeis@mah.harvard.edu	Mark's team installs the signs
New England Baptist	Lisa Rand	lrاند@nebh.org	
New England Baptist	Ashley Salvato	asalvato@nebh.org	
Winchester	Mary Leach	Mary.Leach@Lahey.org	
BILH Primary Care	Devin Trabucco	dtrabucc@bidmc.harvard.edu	
BILH Performance Network	Dominic Abramo	dominic.abramo@lahey.org	
BILH Continuing Care	Susan Harrison	susan.harrison@bilh.org	
BILH Behavioral Services	Emily Howlett	Emily.Howlett@Lahey.org	



Arrow
Floor Cling – 18” Round



One Way Up Arrow
Floor Cling – 18” Round



One Way Right Arrow
Floor Cling – 18” Round



One Way Left Arrow
Floor Cling – 18” Round



Please Wait Here
Floor Cling – 18" Round



Social Distancing
Floor Cling – 18" Round

PLEASE STAND BEHIND THE LINE

Por favor, párese atrás de la línea.

請站在劃線處之後。

Пожалуйста стойте позади этой полосы.

Tanpri kanpe dèyè liy lan.

Por favor, fique atrás da linha.

請站在劃線處之後。

Xin đứng sau đường vạch.

Stand Behind the Line

Floor Cling – 30” x 6”



Masks or Face Coverings

Posters:

11" x 17"

15" x 15"

20" x 30"



The poster features a blue header with the title 'Help Stop The Spread' in white. To the right of the title is a purple hexagonal logo with 'BETH ISRAEL LAHEY HEALTH' at the top, 'SAFE CARE' in a central banner, and 'PROTECTING OUR PATIENTS' at the bottom. Below the header, five numbered steps are listed, each with a blue circle containing a white number. The steps are: 1. Cover Your Cough. (Cover your mouth and nose with a tissue when you cough or sneeze. Or, cough or sneeze into your inner elbow.) 2. Clean Your Hands. (Clean your hands often with soap and water or hand sanitizer, especially after coughing or sneezing.) 3. Wear a Mask. 4. Avoid Touching Your Face. (Avoid touching your face and your mask to avoid spreading germs.) 5. Stay Home When Sick. (Call your healthcare provider to see if you need to be evaluated.) At the bottom right is the Beth Israel Lahey Health logo, and at the bottom left is the text 'Rev 20201012'.

Help Stop The Spread



1 Cover Your Cough.
Cover your mouth and nose with a tissue when you cough or sneeze. Or, cough or sneeze into your inner elbow.

2 Clean Your Hands.
Clean your hands often with soap and water or hand sanitizer, especially after coughing or sneezing.

3 Wear a Mask.

4 Avoid Touching Your Face.
Avoid touching your face and your mask to avoid spreading germs.

5 Stay Home When Sick.
Call your healthcare provider to see if you need to be evaluated.

Rev 20201012

Beth Israel Lahey Health

Cough Etiquette – Stop the Spread Poster – 11” x 17”



Five Steps to Wash Your Hands the Right Way

BETH ISRAEL LAHEY HEALTH
SAFE CARE
PROTECTING OUR PATIENTS

- 1 Wet**
Wet your hands with clean, running water, and apply soap.
- 2 Lather**
Lather your hands by rubbing them together with the soap. Lather the backs of your hands, between your fingers and under your nails.
- 3 Scrub**
Scrub your hands for at least 20 seconds, the time it takes to sing "Happy Birthday" twice.
- 4 Rinse**
Rinse your hands well under clean, running water.
- 5 Dry**
Dry your hands using a clean paper towel and turn off the faucet using a paper towel.

Thank you for taking these steps to protect yourself, our patients, visitors and staff.

2020-01 / BILH reporting design guidelines / handbook 1017
Rev. 2020-08-27

Beth Israel Lahey Health

Hand Hygiene Poster – 11" x 17"



Elevator Overcrowding – Social Distancing Poster – 8.5” x 11”



Physical Distancing

Posters:

8.5" x 11"

15" x 15"

20" x 30"

Public Health Signage Table Tent



Beth Israel Lahey Health



Physical Distancing Table Tent – 5" x 7"



**For your safety,
we will be screening for the
following symptoms:**

- Cough
- Shortness of breath
- Sore throat
- Diarrhea
- Loss of smell or taste
- Fever (>100.4 deg F) or feeling feverish
- Chills
- Body aches

-OR-

**Have you been diagnosed with
COVID-19 in the last 21 days?**

Thank you for your patience and cooperation.

Visitantes y pacientes que estén enfermos:
Favor de pasar al escritorio de información
para pacientes por una máscara y por más
información.

Visitantes e pacientes que estejam doentes:
por favor dirijam-se para o balcão de
informação e peguem uma máscara e mais
informações.

Khách đến thăm và bệnh nhân đang bệnh:
Vui lòng đến quầy dịch vụ gần nhất để lấy
khẩu trang và hỏi thêm thông tin.

Посетители и пациенты, которые
заболели - пожалуйста подойдите
в бюро информации для пациентов
для получения маски и дальнейших
инструкций.

探訪者和病人如您現正生病,請到就近
的服務檯取一個口罩及查詢進一步的資
料。

訪客與病人如有不適,請前往最近的服
務台領取口罩及諮詢就醫。



Rev 2020 05 27

Screening Poster – 20” x 30”

Safe Care Campaign - General Poster, Flyer



Your safety is our top priority.

BETH ISRAEL LAHEY HEALTH
SAFE CARE
PROTECTING OUR PATIENTS

Beth Israel Lahey Health is pleased to introduce BILH Safe Care.

BILH Safe Care combines new processes, standards and technologies to ensure your safety when you visit for routine care, consultations, screenings, procedures, surgeries or any other medical need. Our safety measures meet or exceed guidelines issued by the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health (DPH) for patient safety, workforce safety, personal protective equipment and infection control.

Here are some of the steps we are taking to protect our patients:

- Three-Point Symptom Check**
We check with every patient three times before any medical appointment to confirm they are not experiencing symptoms of COVID-19.
- Enhanced Cleaning and Disinfection**
We've enhanced our high cleaning standards and increased the frequency of cleaning. We use disinfectants approved for removing coronaviruses to clean and disinfect exam rooms, high-touch areas and common spaces.
- Hand Hygiene**
Hand hygiene is the foundation of our safety plan. Staff members will wash their hands before and after they care for patients, and hand hygiene products are readily accessible for everyone to use throughout our facilities.
- Facility Changes**
Our facilities have been carefully adapted to support physical distancing and safe pedestrian traffic flow.
- Waiting Room Alternatives**
Many facilities offer text messaging to notify patients when their visit is about to begin to keep our patients comfortable while they wait.
- Safe Separation of Care for COVID-19 Patients**
Patients with symptoms or a diagnosis of COVID-19 in the past 21 days who may still require special precautions during their care are directed to either a dedicated site, a location offering specific hours or an area with physical separation where other patients without COVID-19, or other respiratory infections, are not present.
- Staff Precautions**
Before every shift, staff must complete a form confirming they don't have any of 12 symptoms associated with COVID-19. Any staff with symptoms cannot return until evaluated and fully recovered.
- Masks for Everyone**
Staff are required to wear masks, and patients and visitors are required to wear masks or face coverings at all times. A mask will be provided to anyone who arrives without one.
- Touch-Free Check-In and Check-Out**
New processes may enable pre-registration by phone or online and check-out through touchless payment to minimize sharing objects like pens and clipboards.
- Testing Prior to Surgery**
All patients having surgery or certain procedures are tested for COVID-19 approximately 48-72 hours prior to their procedure.

For more information, visit bilh.org/safecare.

Beth Israel Lahey Health

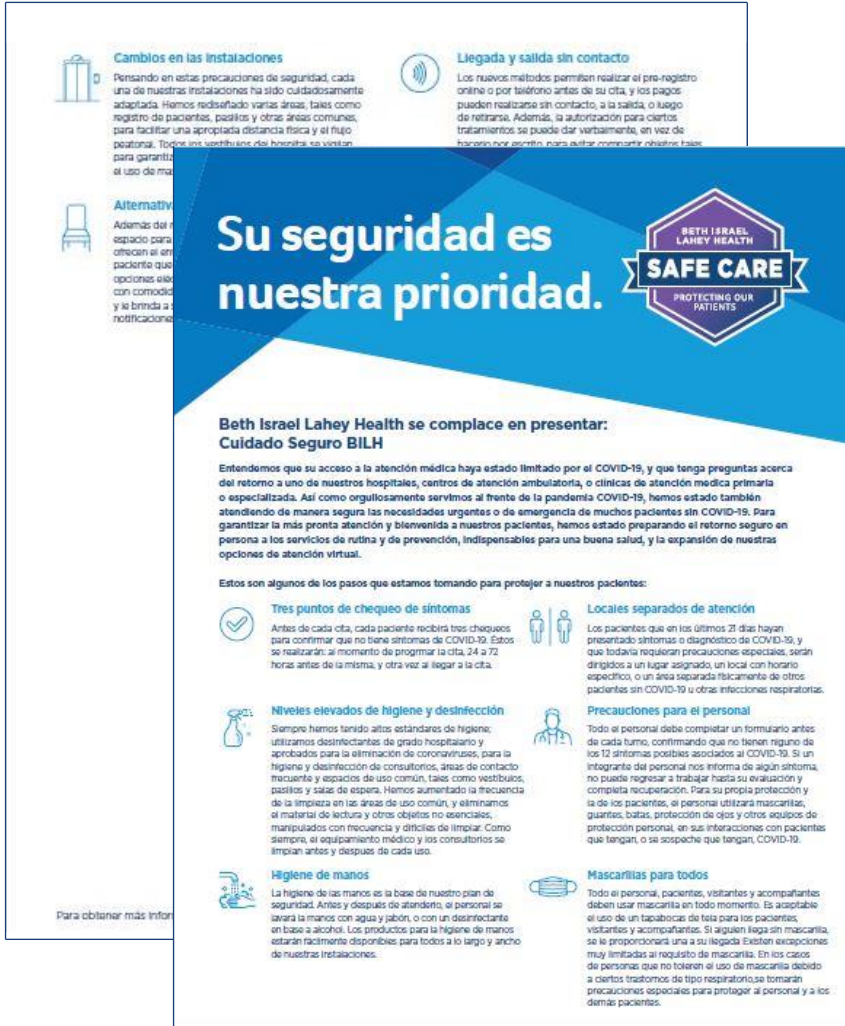
06/04/20

Safe Care Campaign Poster and Flyer

Flyer:
8.5" x 11"

Posters:
11" x 17"
18" x 24"
20" x 30"
22" x 28"
24" x 30"
24" x 36"

Safe Care Campaign - General Translated Flyer



The flyer is titled "Su seguridad es nuestra prioridad." (Your safety is our priority.) and features the Beth Israel Lahey Health logo with the text "SAFE CARE" and "PROTECTING OUR PATIENTS". It outlines various safety measures taken by the hospital, including changes in facilities, contactless arrival and departure, alternative waiting areas, and enhanced hygiene and disinfection protocols. The flyer also lists specific steps for patients, such as checking symptoms, using separate waiting areas, and wearing masks. The text is in Spanish, with some sections in English.

Cambios en las instalaciones
Pensando en estas precauciones de seguridad, cada una de nuestras instalaciones ha sido cuidadosamente adaptada. Hemos rediseñado varias áreas, tales como registro de pacientes, pasillos y otras áreas comunes, para facilitar una apropiada distancia física y el flujo peatonal. Todos los vestíbulos del hospital se visitan para garantizar el uso de mascarillas.

Llegada y salida sin contacto
Los nuevos métodos permiten realizar el pre-registro online o por teléfono antes de su cita y los pagos pueden realizarse sin contacto, a la salida, o luego de retirarse. Además, la autorización para ciertos tratamientos se puede dar verbalmente, en vez de hacerlo por escrito, para evitar compartir objetos tales como papeles.

Alternativa
Además del espacio para ofrecer a un paciente que desea opciones más cómodas y le brinda a las notificaciones.

Su seguridad es nuestra prioridad.

BETH ISRAEL LAHEY HEALTH
SAFE CARE
PROTECTING OUR PATIENTS

Beth Israel Lahey Health se compromete en presentar:
Cuidado Seguro BILH

Entendemos que su acceso a la atención médica haya estado limitado por el COVID-19, y que tenga preguntas acerca del retorno a uno de nuestros hospitales, centros de atención ambulatoria, o clínicas de atención médica primaria o especializada. Así como orgullosamente servimos al frente de la pandemia COVID-19, hemos estado también atendiendo de manera segura las necesidades urgentes o de emergencia de muchos pacientes sin COVID-19. Para garantizar la más pronta atención y bienvenida a nuestros pacientes, hemos estado preparando el retorno seguro en persona a los servicios de rutina y de prevención, indispensables para una buena salud, y la expansión de nuestras opciones de atención virtual.

Estos son algunos de los pasos que estamos tomando para proteger a nuestros pacientes:

Tres puntos de chequeo de síntomas
Antes de cada cita, cada paciente recibirá tres chequeos para confirmar que no tiene síntomas de COVID-19. Estos se realizarán: al momento de programar la cita, 24 a 72 horas antes de la misma, y otra vez al llegar a la cita.

Niveles elevados de higiene y desinfección
Siempre hemos tenido altos estándares de higiene; utilizamos desinfectantes de grado hospitalario y aprobados para la eliminación de coronavirus, para la higiene y desinfección de consultorios, áreas de contacto frecuente y espacios de uso común, tales como vestíbulos, pasillos y salas de espera. Hemos aumentado la frecuencia de la limpieza en las áreas de uso común, y eliminamos el material de lectura y otros objetos no esenciales, manipulados con frecuencia y difíciles de limpiar. Como siempre, el equipamiento médico y los consultorios se limpian antes y después de cada uso.

Higiene de manos
La higiene de las manos es la base de nuestro plan de seguridad. Antes y después de atender, el personal se lavará la manos con agua y jabón, o con un desinfectante en base a alcohol. Los productos para la higiene de manos estarán fácilmente disponibles para todos a lo largo y ancho de nuestras instalaciones.

Locales separados de atención
Los pacientes que en los últimos 21 días hayan presentado síntomas o diagnóstico de COVID-19, y que todavía requieran precauciones especiales, serán dirigidos a un lugar asignado, un local con horario específico, o un área separada físicamente de otros pacientes sin COVID-19 u otras infecciones respiratorias.

Precauciones para el personal
Todo el personal debe completar un formulario antes de cada turno, confirmando que no tienen ninguno de los 12 síntomas posibles asociados al COVID-19. Si un integrante del personal nos informa de algún síntoma, no puede regresar a trabajar hasta su evaluación y completa recuperación. Para su propia protección y la de los pacientes, el personal utilizará mascarillas, guantes, batas, protección de ojos y otros equipos de protección personal, en sus interacciones con pacientes que tengan, o se sospeche que tengan, COVID-19.

Mascarillas para todos
Todo el personal, pacientes, visitantes y acompañantes deben usar mascarilla en todo momento. Es aceptable el uso de un tapabocas de tela para los pacientes, visitantes y acompañantes. Si alguien llega sin mascarilla, se le proporcionará una a su llegada. Existen excepciones muy limitadas al requisito de mascarilla. En los casos de personas que no toleren el uso de mascarilla debido a ciertos trastornos de tipo respiratorio, se tomarán precauciones especiales para proteger al personal y a los demás pacientes.

Para obtener más información:

Safe Care Campaign Translated Flyers

Flyer:
8.5" x 11"

Languages:
Haitian Creole
Portuguese
Russian
Simplified Chinese
Spanish
Traditional Chinese
Vietnamese

Safe Care Campaign - General Table Tent



Beth Israel Lahey Health

Beth Israel Lahey Health

Your safety is our top priority.

BILH Safe Care includes a number of measures we are taking to keep you safe.

For more information, visit bilh.org/safecare.

Three-Point Symptom Check
We check with every patient three times before any medical appointment to confirm they are not experiencing symptoms of COVID-19.

Safe Separation of Care for COVID-19 Patients
Patients with symptoms or a diagnosis of COVID-19 in the past 21 days who may still require special precautions during their care are directed to either a dedicated site, a location offering specific hours or an area with physical separation where other patients without COVID-19 or other respiratory infections, are not present.

Enhanced Cleaning and Disinfection
We've enhanced our high cleaning standards and increased the frequency of cleaning. We use disinfectants approved for removing coronaviruses to clean and disinfect exam rooms, high-touch areas and common spaces.

Staff Precautions
Before every shift, staff must complete a form confirming they don't have any of 12 symptoms associated with COVID-19. Any staff with symptoms cannot return until evaluated and fully recovered.

Hand Hygiene
Hand hygiene is the foundation of our safety plan. Staff members will wash their hands before and after they care for patients, and hand hygiene products are readily accessible for everyone to use throughout our facilities.

Masks for Everyone
Staff are required to wear masks, and patients and visitors are required to wear masks or face coverings at all times. A mask will be provided to anyone who arrives without one.

Facility Changes
Our facilities have been carefully adapted to support physical distancing and safe pedestrian traffic flow.

Touch-Free Check-In and Check-Out
New processes may enable pre-registration by phone or online and check-out through touchless payment to minimize sharing objects like pens and clipboards.

Waiting Room Alternatives
Many facilities offer text messaging to notify patients when their visit is about to begin to keep our patients comfortable while they wait.

Testing Prior to Surgery
All patients having surgery or certain procedures are tested for COVID-19 approximately 48-72 hours prior to their procedure.

Safe Care Campaign Table Tent – 5" x 7"

06/04/20

Safe Care Campaign - General Table Tent



Beth Israel Lahey Health



Beth Israel Lahey Health is pleased to introduce BILH Safe Care.

BILH Safe Care combines new processes, standards and technologies to ensure your safety when you visit for routine care, consultations, screenings, procedures, surgeries or any other medical need.

Here are some of the steps we are taking to protect our patients:



Three-Point Symptom Check

We check with every patient three times before any medical appointment to confirm they are not experiencing symptoms of COVID-19.



Safe Separation of Care for COVID-19 Patients

Patients with symptoms or a diagnosis of COVID-19 in the past 21 days who may still require special precautions during their care are directed to either a dedicated site, a location offering special hours or an area with physical separation where other patients without COVID-19, or other respiratory infections, are not present.



Enhanced Cleaning and Disinfection

We've enhanced our high cleaning standards and increased the frequency of cleaning. We use disinfectants approved for removing coronaviruses to clean and disinfect exam rooms, high-touch areas and common spaces.



Staff Precautions

Before every shift, staff must complete a form confirming they don't have any of 12 symptoms associated with COVID-19. Any staff with symptoms cannot return until evaluated and fully recovered.



Hand Hygiene

Hand hygiene is the foundation of our safety plan. Staff members will wash their hands before and after they care for patients, and hand hygiene products are readily accessible for everyone to use throughout our facilities.



Masks for Everyone

Staff are required to wear masks, and patients and visitors are required to wear masks or face coverings at all times. A mask will be provided to anyone who arrives without one.



Facility Changes

Our facilities have been carefully adapted to support physical distancing and safe pedestrian traffic flow.



Touch-Free Check-in and Check-Out

New processes may enable pre-registration by phone or online and check-out through touchless payment to minimize sharing objects like pens and clipboards.



Waiting Room Alternatives

Many facilities offer text messaging to notify patients when their visit is about to begin to keep our patients comfortable while they wait.



Testing Prior to Surgery

All patients having surgery or certain procedures are tested for COVID-19 approximately 48-72 hours prior to their procedure.

For more information, visit bilh.org/safecare.

Beth Israel Lahey Health



06/14/20

Safe Care Campaign Rack Card – 4" x 9"

Safe Care Campaign - General Specialty Flyers and Posters – Primary Care



Your safety is our top priority.

BETH ISRAEL LAHEY HEALTH
SAFE CARE
PROTECTING OUR PATIENTS

Beth Israel Lahey Health is pleased to introduce BILH Safe Care.

BILH Safe Care combines new processes, standards and technologies to ensure your safety when you visit for routine care, consultations, screenings, procedures, surgeries or any other medical need. Our safety measures meet or exceed guidelines issued by the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health (DPH) for patient safety, workforce safety, personal protective equipment and infection control.

Here are some of the steps we are taking to protect our primary care patients:

- Enhanced Cleaning and Disinfection**
We've enhanced our high cleaning standards and increased the frequency of cleaning. We use disinfectants approved for removing coronaviruses to clean and disinfect exam rooms, high-touch areas and common spaces.
- Three-Point Symptom Check**
We check with every patient three times before any medical appointment to confirm they are not experiencing symptoms of COVID-19.
- Staff Precautions**
Before every shift, staff must complete a form confirming they don't have any of 12 symptoms associated with COVID-19. Any staff with symptoms cannot return until evaluated and fully recovered.
- Masks for Everyone**
Staff are required to wear masks, and patients and visitors are required to wear masks or face coverings at all times. A mask will be provided to anyone who arrives without one.
- Hand Hygiene**
Hand hygiene is the foundation of our safety plan. Staff members will wash their hands before and after they care for patients, and hand hygiene products are readily accessible for everyone to use throughout our facilities.
- Touch-Free Check-In and Check-Out**
New processes may enable pre-registration by phone or online and check-out through touchless payment to minimize sharing objects like pens and clipboards.
- Facility Changes**
Our facilities have been carefully adapted to support physical distancing and safe pedestrian traffic flow.
- Waiting Room Alternatives**
Many facilities offer text messaging to notify patients when their visit is about to begin to keep our patients comfortable while they wait.
- Safe Separation of Care for COVID-19 Patients**
Patients with symptoms or a diagnosis of COVID-19 in the past 21 days who may still require special precautions during their care are directed to either a dedicated site, a location offering specific hours or an area with physical separation where other patients without COVID-19, or other respiratory infections, are not present.
- Virtual Care Options**
We are pleased to offer a wide range of virtual care options for many specialty areas as well as primary and urgent care. These options include conducting visits by video or telephone, and are a great way to meet your health needs from home.

For more information, visit bilh.org/safecare.

Beth Israel Lahey Health

06/30/20

Safe Care Campaign Primary Care

Flyer:

8.5" x 11"

Posters:

20" x 30"

24" x 36"

Safe Care Campaign - General Specialty Flyers and Posters – Specialty Clinics

Beth Israel Lahey Health



Your safety is our top priority.

BETH ISRAEL LAHEY HEALTH
SAFE CARE
PROTECTING OUR PATIENTS

Beth Israel Lahey Health is pleased to introduce BILH Safe Care.

BILH Safe Care combines new processes, standards and technologies to ensure your safety when you visit for routine care, consultations, screenings, procedures, surgeries or any other medical need. Our safety measures meet or exceed guidelines issued by the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health (DPH) for patient safety, workforce safety, personal protective equipment and infection control.

Here are some of the steps we are taking to protect patients in our specialty clinics:

- Masks for Everyone**
Staff are required to wear masks, and patients and visitors are required to wear masks or face coverings at all times. A mask will be provided to anyone who arrives without one.
- Hand Hygiene**
Hand hygiene is the foundation of our safety plan. Staff members will wash their hands before and after they care for patients, and hand hygiene products are readily accessible for everyone to use throughout our facilities.
- Waiting Room Alternatives**
Many facilities offer text messaging to notify patients when their visit is about to begin to keep our patients comfortable while they wait.
- Three-Point Symptom Check**
We check with every patient three times before any medical appointment to confirm they are not experiencing symptoms of COVID-19.
- Enhanced Cleaning and Disinfection**
We've enhanced our high cleaning standards and increased the frequency of cleaning. We use disinfectants approved for removing coronaviruses to clean and disinfect exam rooms, high-touch areas and common spaces.
- Staff Precautions**
Before every shift, staff must complete a form confirming they don't have any of 12 symptoms associated with COVID-19. Any staff with symptoms cannot return until evaluated and fully recovered.
- Facility Changes**
Our facilities have been carefully adapted to support physical distancing and safe pedestrian traffic flow.
- Virtual Care Options**
We are pleased to offer a wide range of virtual care options for many specialty areas as well as primary and urgent care. These options include conducting visits by video or telephone, and are a great way to meet your health needs from home.
- Touch-Free Check-In and Check-Out**
New processes may enable pre-registration by phone or online and check-out through touchless payment to minimize sharing objects like pens and clipboards.
- Safe Separation of Care for COVID-19 Patients**
Patients with symptoms or a diagnosis of COVID-19 in the past 21 days who may still require special precautions during their care are directed to either a dedicated site, a location offering specific hours or an area with physical separation where other patients without COVID-19, or other respiratory infections, are not present.

For more information, visit bilh.org/safecare.

Beth Israel Lahey Health

06.10.20

Safe Care Campaign Specialty Clinics

Flyer:

8.5" x 11"

Posters:

20" x 30"

24" x 36"

Safe Care Campaign - General Specialty Flyers and Posters – Procedural Areas



Beth Israel Lahey Health

The flyer features a blue and white geometric design. At the top left, the text "Your safety is our top priority." is displayed in white. To the right is a purple shield-shaped logo with "BETH ISRAEL LAHEY HEALTH" at the top, "SAFE CARE" in a central banner, and "PROTECTING OUR PATIENTS" at the bottom. Below the logo, the text reads: "Beth Israel Lahey Health is pleased to introduce BILH Safe Care. BILH Safe Care combines new processes, standards and technologies to ensure your safety when you visit for routine care, consultations, screenings, procedures, surgeries or any other medical need. Our safety measures meet or exceed guidelines issued by the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health (DPH) for patient safety, workforce safety, personal protective equipment and infection control. Here are some of the steps we are taking to protect our patients in procedural areas:"

 Masks for Everyone Staff are required to wear masks, and patients and visitors are required to wear masks or face coverings at all times. A mask will be provided to anyone who arrives without one.	 Hand Hygiene Hand hygiene is the foundation of our safety plan. Staff members will wash their hands before and after they care for patients, and hand hygiene products are readily accessible for everyone to use throughout our facilities.
 Safe Separation of Care for COVID-19 Patients Patients with symptoms or a diagnosis of COVID-19 in the past 21 days who may still require special precautions during their care are directed to either a dedicated site, a location offering specific hours or an area with physical separation where other patients without COVID-19, or other respiratory infections, are not present.	 Facility Changes Our facilities have been carefully adapted to support physical distancing and safe pedestrian traffic flow.
 Staff Precautions Before every shift, staff must complete a form confirming they don't have any of 12 symptoms associated with COVID-19. Any staff with symptoms cannot return until evaluated and fully recovered.	 Testing Prior to Surgery All patients having surgery or certain procedures are tested for COVID-19 approximately 48-72 hours prior to their procedure.
 Enhanced Cleaning and Disinfection We've enhanced our high cleaning standards and increased the frequency of cleaning. We use disinfectants approved for removing coronaviruses to clean and disinfect exam rooms, high-touch areas and common spaces.	 Three-Point Symptom Check We check with every patient three times before any medical appointment to confirm they are not experiencing symptoms of COVID-19.

For more information, visit bilh.org/safecare.

Beth Israel Lahey Health
06.30.20

Safe Care Campaign Procedural Areas

Flyer:

8.5" x 11"

Posters:

20" x 30"

24" x 36"

Safe Care Campaign - General Specialty Flyers and Posters – Surgical Areas



Your safety is our top priority.

BETH ISRAEL LAHEY HEALTH
SAFE CARE
PROTECTING OUR PATIENTS

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BILH Safe Care combines new processes, standards and technologies to ensure your safety when you visit for routine care, consultations, screenings, procedures, surgeries or any other medical need. Our safety measures meet or exceed guidelines issued by the Centers for Disease Control and Prevention (CDC) and the Massachusetts Department of Public Health (DPH) for patient safety, workforce safety, personal protective equipment and infection control.

Here are some of the steps we are taking to protect our patients in surgical areas:

- Masks for Everyone**
Staff are required to wear masks, and patients and visitors are required to wear masks or face coverings at all times. A mask will be provided to anyone who arrives without one.
- Hand Hygiene**
Hand hygiene is the foundation of our safety plan. Staff members will wash their hands before and after they care for patients, and hand hygiene products are readily accessible for everyone to use throughout our facilities.
- Three-Point Symptom Check**
We check with every patient three times before any medical appointment to confirm they are not experiencing symptoms of COVID-19.
- Testing Prior to Surgery**
All patients having surgery or certain procedures are tested for COVID-19 approximately 48-72 hours prior to their procedure.
- Staff Precautions**
Before every shift, staff must complete a form confirming they don't have any of 12 symptoms associated with COVID-19. Any staff with symptoms cannot return until evaluated and fully recovered.
- Visitor Restrictions**
Visitors, when allowed by a hospital or facility, are checked for symptoms of COVID-19 upon arrival. If approved to visit, masks or cloth face coverings must be worn at all times. Visitors who have symptoms of, a recent diagnosis of, or exposure to someone who was recently diagnosed with COVID-19 will be asked to postpone their visit.
- Safe Separation of Care for COVID-19 Patients**
Patients with symptoms or a diagnosis of COVID-19 in the past 21 days who may still require special precautions during their care are directed to either a dedicated site, a location offering specific hours or an area with physical separation where other patients without COVID-19, or other respiratory infections, are not present.
- Enhanced Cleaning and Disinfection**
We've enhanced our high cleaning standards and increased the frequency of cleaning. We use disinfectants approved for removing coronaviruses to clean and disinfect exam rooms, high-touch areas and common spaces.

For more information, visit bilh.org/safecare.

Beth Israel Lahey Health 

06/10/20

Safe Care Campaign Surgical Areas

Flyer:

8.5" x 11"

Posters:

20" x 30"

24" x 36"